



ACS EDI GATEWAY, INC.

***ANSI ASC X12N Unsolicited 277 (Version 3070-July 2002)
Unsolicited Claims Status Response Transactions***

***Washington State Medical Assistance Administration
Companion Guide
Version 1.0***

March 1, 2005

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Companion Guide Documentation Change Control

Documentation change control is maintained in this document through the use of the Change Control Table shown below. All changes made to this companion guide after the creation date will be noted along with the author, date, and reason for the change.

Change Control Table				
Author of Change	Page	Change	Reason	Date
EDI	All	Version 1.0	Creation of document	May 17, 2004
M. Shields	All	References to EDI Support Unit from Gateway Support	Due to Fiscal Agent Transition 2005	March 1, 2005



Disclaimer

Purpose of the ANSI ASC X12N 837 Healthcare Claim Transaction Companion Guide

This companion guide for the ANSI ASC X12N 837 Professional, Institutional and Dental Healthcare Claim transaction has been created for use in conjunction with the standard Implementation Guide. It should not be considered a replacement for the Implementation Guide, but rather used as an additional source of information. The companion guide contains data clarifications derived from specific business rules that apply exclusively to Medicaid processing for Washington State Medical Assistance Administration (MAA). The guide also includes useful information about sending and receiving data to and from ACS EDI Gateway, Inc.



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CHAPTER 1 INTRODUCTION

ACS EDI Gateway, Inc., a leader in health care technology, provides EDI Gateway services to providers enrolled in contracted health care plans. Our electronic transactions acquisition services provide an array of tools that allow you to:

- Easily submit all transactions to one source
- Submit transactions twenty-four hours a day, seven days a week
- Receive confirmation of receipt of each file transferred

Claims for Washington State Medicaid are accepted electronically into our data center in Tallahassee, Florida and are forwarded to the Washington State MMIS system for processing. After the adjudication and payment cycle, an 835 Remittance Advice is produced by the MMIS for all finalized claims. The 835 RA does not report suspended claims; therefore MMIS will produce the Unsolicited 277 for suspended claims.

The Unsolicited 277 provides an acknowledgement to the provider of suspended claims still in the adjudication system. While this is not a HIPAA- required transaction, the Washington State Medical Assistance Administration has chosen the Unsolicited 277 to communicate the suspension of claims to the provider community.

Audience

This Unsolicited 277 Companion Guide is intended for trading partner use in conjunction with the ANSI ASC X12N Unsolicited 277 National Electronic Data Interchange Transaction Set Implementation Guide. The 277 Unsolicited Guide can be accessed at http://www.wpc-edi.com/Insurance_40.asp. This guide outlines the procedures necessary for engaging in Electronic Data Interchange (EDI) with ACS EDI Gateway, Inc. and specifies data clarification where applicable.



CHAPTER 2 RETRIEVAL METHODS

This section describes the available retrieval modes from ACS EDI Gateway.

Asynchronous Dial-Up

ACS EDI Gateway provides an interactive, menu-driven Host Data Exchange System (HDE) that allows you to download your transaction files. This Host Data Exchange System can be accessed using a standard modem and supports modem speeds of up to 56,000 bps. Transaction retrieval is available twenty-four hours a day, seven days a week. This availability is subject to scheduled and unscheduled host downtime. It is operational policy to schedule preventative maintenance periods on weekends whenever possible.

Hardware Requirements

Hayes-compatible 2400-56K BPS asynchronous modem.

Software Requirements

PKZIP or WINZIP
 XMODEM, YMODEM, ZMODEM, or Kermit

Communication Protocols

ACS currently supports the following communication options:

XMODEM, YMODEM, ZMODEM, and Kermit

Teleprocessing Requirements

The general specifications for communication with ACS are:

Telecommunications	Hayes-compatible 2400-56K BPS asynchronous modem.
File Format	ASCII text data.
Compression Techniques	PKZIP will compress one or more files into a single ZIP archive. WINZIP will compress one or more files into a single ZIP archive.
Data Format	ACS accepts transmission with any of the above compression techniques, as well as non-compression files. 8 data bit, 1stop bit, no parity, full duplex.



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Transmission Protocol

ZMODEM uses 128 byte to 1024 byte variable packets and a 16-bit or 32-bit Cyclical Redundancy Check (CRC).

XMODEM uses 128 byte blocks and a 16-bit CRC.

YMODEM uses 1024 byte blocks and a 16-bit CRC.

KERMIT can be accepted if X, Y, or ZMODEM capabilities are not available with your communication software.

Teleprocessing Settings
ASCII Sending

Send line ends with line feeds (should not be set).

Echo typed characters locally (should not be set).

Line delay 0 milliseconds.

Character delay 0 milliseconds.

ASCII Receiving

Append line feeds to incoming line ends should not be checked.

Wrap lines that exceed terminal width.

Terminal Emulation

VT100 or Auto.



Retrieval Procedures

```
LAPM/V42BIS

Welcome to ASAP HOST Communication System!

Please Enter your User name =>77045

Checking user file.

Please Enter your password =>770451111
```

- | | |
|--|--|
| <p>1. Dials ACS Host</p> | <p>Answers call, negotiates a common baud rate, and sends to the trading partner:</p> <p>“Please enter your User Name=>”</p> |
| <p>2. Enter Logon Name <CR></p> | <p>Receives User Name (Logon Name) and sends to the trading partner:</p> <p>“Please enter your password=>”</p> |
| <p>3. Enter Password <CR></p> | <p>Receives Logon and verifies if trading partner is an authorized user.</p> <p>Sends HOST selection menu followed by a user prompt:</p> |

```
ASAP Host Communications System -

[Select Desired ASAP Function]
```



4. Enter "5" to view file <CR>

**"Please Select from the Menu Options
Below=>"**

#5. Files Area: Retrieves the files.



```
File Area Selection
No.      File Area Description
-----  -----
-
#1      077045 >NAME OF FILE<
#2      077045 >NAME OF FILE<
[ F ]ile Area  [ L ]ist  [ M ]ain Menu  [ G ]oodbye
Enter Selection=>F
```

5. *Enters Desired Selection <CR>*

#F. File Area: Retrieves the File.

#L. List: Lists the Files to Retrieve.

#M. Main Menu: Returns to the Main Menu.

#G. Goodbye: Terminates connection.



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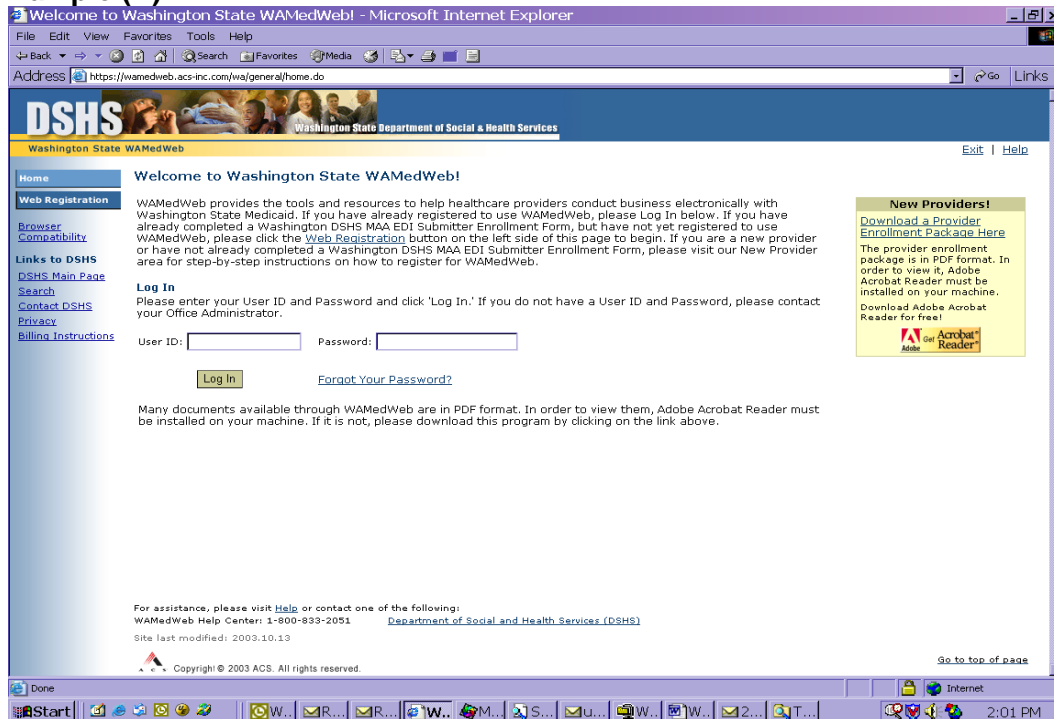
Web Portal

The web portal method allows a trading partner to initiate the retrieval of a batch file for processing. The trading partner must be an authenticated portal user who is a provider. Only active Washington State Medicaid clients and providers are authorized to access files via the web. The provider accesses the web portal via a web browser and is prompted for login and password assigned to them during the EDI Enrollment process.

Site Access

The web address to access data from ACS EDI Gateway is <http://wamedweb.acs-inc.com>. Web browsers must be able to support 128-bit encryption to enter the Data Exchange area of the site. We recommend using Internet Explorer 5.5 or above for best results. Upon reaching the site, enter a valid User ID and Password (issued by ACS EDI Gateway). Click on the Login button to request access to the secure Data Exchange area.

Example (A)



Entering an invalid User ID or Password will cause an error screen to show and entry will not be allowed. Enter access information exactly as it is specified, including case and spaces, if any. If the correct User ID and Password have been entered to access to the Web Portal area and a failure occurs, please contact our ACS EDI Support Unit at **1(800) 833-2051** for assistance.



Data Exchange

Example (B)

The screenshot shows the Washington State WAMedWeb portal. At the top, there is a blue header with the DSHS logo and the text "Washington State Department of Social & Health Services". Below this is a yellow navigation bar with links for "HOME", "INQUIRIES", "SUBMISSIONS", "RETRIEVALS", "MANAGE USERS", and "MY ACCESS". The "RETRIEVALS" link is highlighted. To the right of the navigation bar, there are links for "Exit" and "Help". Below the navigation bar, the page title is "Retrievals" and the breadcrumb is "Home > Retrievals". The main content area contains a link "View/Download Files" with a mouse cursor pointing to it. The text next to the link reads: "Choose a Submitter ID and retrieve lists of downloadable and viewable files. The Submitter IDs available are determined by the organization you logged into (displayed under the navigation bar on the right). To change the organization you are logged into, click 'My Access' from any page and choose the 'Change Organization' option. Files are either downloadable or viewable based on your Trading Partner agreement. Viewable files are displayed in PDF format and require Adobe Acrobat Reader for viewing." At the bottom of the page, there is a footer with the text "For assistance, please visit [Help](#) or contact the WAMedWeb Help Center at 1-800-833-2051. Site last modified: 2003.10.13" and a copyright notice "Copyright © 2003 ACS. All rights reserved." There is also a link "Go to top of page" in the bottom right corner.

Click on the View/Download Files link to view retrieval files.



Retrieve Files

Example (C)

Washington State WAMedWeb [Exit](#) | [Help](#)

[HOME](#) | [INQUIRIES](#) | [SUBMISSIONS](#) | [RETRIEVALS](#) | [MANAGE USERS](#) | [MY ACCESS](#)

[Home](#) > [Download Files](#) > [View / Download Files](#) ACS WASHINGTON WEB PORTAL

View / Download Files

Please select a Submitter ID and click 'Submit' to retrieve a list of available files.

Submitter ID:

If you do not have Adobe Acrobat currently installed on your machine, you must exit the secure site and click the 'Get Adobe Acrobat Reader' link provided on the login page. Exiting the secure site will log you out and you will need to log in again once Adobe Acrobat Reader is installed. You should be able to determine whether or not Adobe Acrobat Reader is installed on your machine by clicking **Start>Programs** in Windows and seeing if Acrobat Reader is listed there as a menu item.

For assistance, please visit [Help](#) or contact the WAMedWeb Help Center at 1-800-833-2051.
Site last modified: 2003.10.13

Copyright © 2003 ACS. All rights reserved. [Go to top of page](#)

Use the drop down box to select the correct submitter id then click the submit button.



File Display

Example (D)

Download Washington 277U

File Name	Last Modified	File Size
WA_040318_2016_6_277.001	03/18/2004	4195 bytes
WA_040318_2016_7_277.001	03/18/2004	1865 bytes
WA_040318_2016_8_277.001	03/18/2004	4387 bytes

Download Washington 278

File Name	Last Modified	File Size
WA_040305_1994_8000200_277U.001	03/05/2004	225450 bytes

Download Washington 278

File Name	Last Modified	File Size
WA_040211_WA_200402116_278.001	02/11/2004	1313 bytes
WA_040211_WA_200402116_278.002	02/11/2004	974 bytes
WA_040211_WA_200402116_278.003	02/11/2004	1315 bytes
WA_040211_WA_200402116_278.004	02/11/2004	1315 bytes
WA_040213_WA_200402136_278.001	02/13/2004	1315 bytes
WA_040213_WA_200402136_278.002	02/13/2004	1317 bytes
WA_040213_WA_200402136_278.003	02/13/2004	1317 bytes
WA_040218_WA_200402186_278.001	02/18/2004	932 bytes
WA_040218_WA_200402186_278.002	02/18/2004	1308 bytes
WA_040218_WA_200402186_278.003	02/18/2004	1243 bytes
WA_040218_WA_200402186_278.004	02/18/2004	1243 bytes
WA_040218_WA_200402186_278.005	02/18/2004	928 bytes

Download Washington 820

File Name	Last Modified	File Size
WA_040316_75_8024390_820.001	03/16/2004	30927 bytes

Download Washington 834

File Name	Last Modified	File Size
WA_040217_40217_834.001	02/17/2004	4939853 bytes
WA_040226_40220_834.001	02/26/2004	6568695 bytes
WA_040305_40303_834.001	03/05/2004	6539728 bytes

Download Washington 835

File Name	Last Modified	File Size
WA_040305_1037_100000_835.001	03/05/2004	71302 bytes

The Report Selection area lists the available reports and files. The types of data available may vary per user, depending on the user profile.

Once the files are retrieved, they will be displayed on this screen. Click on the hyperlink file name, this will open the file in Adobe Acrobat.



CHAPTER 3 EDI OPERATIONS

EDI Support Unit

The ACS EDI Support Unit assists users with questions about electronic submission and outbound transactions. The ACS EDI Support Unit is available to all Washington State MAA Medicaid clients and providers each weekday, Monday through Friday from 8:00 a.m. to 5:00 p.m. PST at **1(800) 833-2051**. The ACS EDI Support Unit:

- Provides information on available services
- Enrolls users for claims submission and RA retrieval
- Verifies receipt of electronic transmissions
- Provides technical assistance to users who are experiencing transmission difficulties

Enrollment Information

All entities that send electronic claims to ACS EDI Gateway for processing and retrieve reports and responses are required to complete an enrollment package. This package provides ACS EDI Gateway the information necessary to assign a Logon Name, Logon ID, and Trading Partner ID, which are required to retrieve electronic transactions. To obtain an EDI enrollment package, contact the ACS EDI Support Unit or download the EDI enrollment package from our website at <http://www.acs-qcro.com>.

Tracking Problems

Please have the following information available when contacting the EDI Support Unit regarding production problems:

Trading Partner ID. This six-digit number, assigned by ACS, uniquely identifies a submitter. Please have this number available each time you call our EDI Support Unit.

Logon Name and Logon User ID. This information allows users to download Unsolicited 277s through the Data Exchange. The EDI Support Unit uses this information to reference submitted data.



Highlights

To promote efficient, accurate electronic transaction processing, please note:

- Unsolicited 277s are available for a period of 30 days from the creation date.
- Each Washington user is assigned a seven-digit Trading Partner ID beginning with (8).
- Logon User IDs (passwords) are nine characters.
- All dates are in the CCYYMMDD format.
- All date/times are in the CCYYMMDDHHMM format.
- The same phone number is used for transmitting test and production.
- All Washington State MAA Medicaid Provider IDs are seven digits long.
- The Receiver ID and Payer ID for Washington State Medicaid is **77045**. Transmissions without this value in the appropriate fields will not be processed.
- The Trading Partner Agreement determines where reports and responses are delivered.
- Once logged on, users have access only to those files that belong to that Logon Name. For security reasons, users can only see and access their own files.



CHAPTER 4 UNSOLICITED 277 RETRIEVAL INFORMATION

Hours of Availability

We provide availability for claims transmission and download retrieval 24 hours a day, seven days a week. This availability is subject to scheduled and unscheduled host downtime. It is operational policy to schedule preventative maintenance periods on weekends whenever possible. ACS EDI Gateway notifies the Washington State Fiscal Agent Services EDI Support Unit during this process.

Testing

An X12N 277 Unsolicited test file will be provided on the Data Exchange website in the near future. This Companion Guide will be updated as soon as the test file becomes available. To download this test file, you will follow the download procedures in Chapter 5 and use the Logon Name "Washington State Medicaid" and Logon Number "770450000." Upon successful completion of this testing procedure, providers will have access to their X12N 277 Unsolicited transactions.



CHAPTER 5 TRANSACTION DESCRIPTION – v3070

This section contains data clarifications.

Many of the data elements included in the Companion Guides are business requirements and are not standardization-required elements.

**Please note the page numbers listed below in each of the tables represent the corresponding page number in the ANSI ASC X12N Implementation Guide for this transaction. If there is no clarification provided in the comments column, please refer to your ANSI ASC X12N Unsolicited 277 Implementation Guide for further details.*

PAGE	LOOP	SEGMENT	DATA ELEMENT	COMMENTS
INTERCHANGE CONTROL HEADER				
Appendix B.3		ISA	01	Value displayed is "00"
Appendix B.3		ISA	03	Value displayed is "00"
Appendix B.3		ISA	05	Value displayed is "ZZ"
Appendix B.3		ISA	06	Value displayed is '100000'
Appendix B.3		ISA	07	Value displayed is "ZZ"
Appendix B.3		ISA	08	Trading partner ID provided during the enrollment process will be displayed
FUNCTIONAL GROUP HEADER				
Appendix B.8		GS	02	Trading partner ID provided during the enrollment process will be displayed.
Appendix B.8		GS	03	Value displayed is '77045'.



PAGE	LOOP	SEGMENT	DATA ELEMENT	COMMENTS
PAYER NAME				
32	2100	NM1	08	Value displayed is "PI"
PAYER ADDRESS				
35	2100	N4	01	Value displayed is "Olympia"
35	2100	N4	02	Value displayed is "WA"
35	2100	N4	03	Value displayed is "98504"
INFORMATION RECEIVER NAME				
39	2100	NM1	04	Individual or Organization Name
39	2100	NM1	05	Will return when NM102 is "1"
39	2100	NM1	07	Will return when NM102 is "1"
39	2100	NM1	08	Value displayed is "FI"
PROVIDER INFORMATION				
45	2100	NM1	08	Value displayed is "SV"



PAGE	LOOP	SEGMENT	DATA ELEMENT	COMMENTS
SUBSCRIBER NAME				
48	2100	NM1	01	Value displayed is "QC"
49	2100	NM1	02	Value displayed is "1"
CLAIM LEVEL STATUS INFORMATION				
53	2200	TRN	04	Value displayed is "MC"
55	2200	STC	01-1	Value displayed is "P1"
56	2200	STC	01-3	Value displayed is "1P"
58	2200	STC	03	Value displayed is "NA"
58	2200	STC	10-1	Value displayed is "P1"
59	2200	STC	10-3	Value displayed is "1P"
59	2200	STC	11-1	Value displayed is "P1"
59	2200	STC	11-3	Value displayed is "1P"
SERVICE LEVEL STATUS INFORMATION				
67	2200	SVC	01-01	Value displayed are "AD", "HC", "NU"
70	2200	STC	01-1	Value displayed is "P1"
70	2200	STC	01-3	Value displayed is "1P"
72	2200	STC	03	Value displayed is "NA"